



# Wauconda Area Library Community Survey

## We Want Your Feedback!



Tell us about your experience at Wauconda Area Library. Please return to any service desk at the Library for a chance to win a free iPad, GoPro Camera, or \$250 Visa Gift Card!\* Survey also available online at [wauclib.org](http://wauclib.org)

1. I use Wauconda Area Public Library at least:  Weekly  Monthly  Yearly  Seldom/Never (If Seldom/Never, please If Weekly, Monthly, or Yearly, answer questions on this page only! | **TURN PAGE OVER to continue survey)**

2. Please rate each of the following by priority level:	Highest Priority	Higher Priority	Lower Priority	Lowest Priority	Don't Know
Drive-Up Window for Picking Up Library Materials	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Outdoor Reading Garden or Courtyard	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Easier access from Parking Lot to Front Entrance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

3. What I value most about the Library is: \_\_\_\_\_

4. I wish the Library would: \_\_\_\_\_

5. I would check out more books, DVDs, or CDs, if there were... (Check no more than two)

- ... home delivery/return of items by mail or library van
- ... a drive-up window for pick-up and return of items
- ... easier/faster physical access into the library building
- ... more copies of popular titles for faster access
- ... other : \_\_\_\_\_
- ... None of the above would cause me to check out more items

6. I would visit the library more often if there were ... (Check no more than two)

- ... friendlier, more helpful staff
- ... more programs or classes that interest me, such as: \_\_\_\_\_
- ... someone to gather items for me for easy pickup
- ... more study rooms or quiet spaces
- ... no overdue fines
- ... an easier way to find what I'm looking for
- None of the above would cause me to visit the library more often

7. I would use the library's free web-based resources more, if there were... (Check no more than two)

- ...more classes showing me how to use these resources
- ...more free streaming movies and music
- ...more online video instruction showing me how
- ...easier access on my smart phone
- ...More of this type or on this subject (please specify): \_\_\_\_\_
- None of the above would cause me to use these resources more

8. I believe Wauconda Area Library is essential to the community.  Agree  Disagree

Please explain (Optional) \_\_\_\_\_

9. What is your age?  18-29  30-49  50-64  65 and up

10. What is your gender?  Male  Female  Prefer not to disclose

11.  Yes, enter me into a drawing for a chance to win a free iPad, GoPro Camera, or \$250 Gift Card!

*To enter prize drawing, you must enter your name, email, and phone number:*

Name \_\_\_\_\_ Email \_\_\_\_\_ Phone \_\_\_\_\_

**Thank You for completing the survey!**

# Wauconda Area Library Community Survey (page 2)

**We Want Your Feedback!**

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**If you selected Seldom/Never for #1 on the other side, please complete ONLY these questions.**

**2. Why do you use the library seldom or never? (Select all that apply)**

- The library is too far from my house
- I owe fines or fees
- I had a bad experience there
- I don't know what the library can do for me
- I prefer to use my time in other ways
- The library does not offer what I want
- Other: \_\_\_\_\_

**3. Are you aware these Library services are available for FREE with your Library card?**

	Yes	No	Not Interested
Ebooks or E-audiobooks	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Streaming Movies and Music	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Use of Wi-Fi, PC's and Laptop Computers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Printing Center with digital services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Kid City (Children's Reading Discovery Center)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Video Games	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Studio 801 Media Lab (Green Screen, Recording Equipment, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Online Research/Instructional Resources (Consumer Reports, Lynda, Mango Languages, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Study/Meeting Rooms, Café	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Fully Equipped "Maker" Spaces for Adults and Kids	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cultural/Recreational Events	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Classes (computers, crafts, social media, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**4. I would use the Library if:** \_\_\_\_\_

**5. I believe Wauconda Area Library is essential to the community.**  Agree  Disagree  
Please explain (Optional) \_\_\_\_\_

**6. What is your age?**  18-29  30-49  50-64  65 and up

**7. What is your gender?**  Male  Female  Prefer not to disclose

**8.  Yes, enter me into a drawing for a chance to win a free iPad, GoPro Camera, or \$250 Gift Card!**  
**To enter prize drawing, you must enter your name, email, and phone number:**

Name \_\_\_\_\_ Email \_\_\_\_\_ Phone \_\_\_\_\_

Comments or Suggestions:

\* Prize winners must reside in the Wauconda Area Public Library District, must be at least 18 years of age, and must complete the survey. Only one survey per person may be submitted. Three winners will be drawn randomly from completed surveys and will be notified in November.

**Thank You for completing the survey!**